









Research Foundation for Mental Hygiene, Inc.



Online Access to Your Flex, Parking & Transportation Accounts Available Now at www.dgb-online.com

We know that convenient access to your health plan information is important to you. Our new Flex Administrator's website offers easy and powerful web services that provide access to your Health FSA, Dependent Care, Parking and Transportation Account information 24 hours a day, 7-days a week, 365 days a year.

Participants have access to features including:

-  **View Balances:** View your account balances and access account transactions.
-  **View Activity:** View account History.
-  **Report a Lost or Stolen Card:** if your card has been lost or stolen, you can report it online.
-  **Direct Deposit:** You can request benefit payments to be deposited directly into you checking account.
-  **Online Customer Service:** View frequently asked questions about your Flex and Transportation accounts and send questions directly to the Flex Administrator.
-  **And Much More!**

Enroll Today!! It's this easy.....



-  Go to: www.dgb-online.com and under "**Employers & Members**" tab (*top right*) select "**Claims Status & Enrollment**". This will direct you to the **secure** section of our website.
-  Next, **login** using the following user name and password.

User Name: Your User Name is the first initial of your first name, followed by your last name, followed by the last four digits of your Social Security Number; no spaces (FirstInitialLastName####).

Example: John Doe's SSN is ###-##-9999 Password = jdoe9999

Password: Your initial Password is your Member ID Number. Your Member ID is your Group Number (DAC274G), followed by the last 4 digits of your SSN.

Example (Using John Doe above): DAC274G9999

-  You will be asked to agree to the "Terms of Service" and then you will be asked to create a new password. Once you establish your new password, you will be able to access the features listed above by clicking on "**My Flex-Park-Trans**".
-  If you need assistance, please contact Diversified Administration Corporation at 888-322-2524; Ext. 412.

