

## Real Answers. Real Simple.



As a Plan member, when your parents are ready to develop a family plan they simply contact our Client Service Center to find the nearest participating attorney. Our Client Service Representatives

will assist in finding the attorney who can best meet their needs, and provide a case number for the referral. They may then schedule an appointment at their convenience.

When they use a participating attorney, The Family Matters Plan has no waiting periods, no deductibles, no co-payments and no claim forms. If your parents choose to use an out-of-network attorney for services that are covered by The Family Matters Plan, they will be reimbursed according to a published fee schedule.

## Questions?

If you have any questions, please feel free to call Hyatt Legal Plans' Client Service Center toll-free at **800-821-6400**.

Or visit our website: **www.legalplans.com**, click on "Members Log In," enter the last four digits of the Social Security Number or Membership Number and the zip code of the group legal plan member and click on "Legal Documents for Your Parents."

# Hyatt Legal Plans: Where your family matters.

Smart. Simple. Affordable.®

**Hyatt Legal Plans**

A MetLife Company

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# Putting Your



# Family First

**FamilyMatters**  
ESSENTIAL LEGAL DOCUMENTS

## Family Matters

At Hyatt Legal Plans, we value the families of our legal plan members. We know that family matters really do matter. From wills and living wills to powers of attorney, these legal documents are essential to keeping family affairs in order.

While many of us understand the importance of protecting our assets, the fact remains that today, in families all across America, most of us do not have the proper legal documents in place to carry out our wishes. Without the appropriate legal documents in place, we would leave our family members without guidance on how to handle our affairs and personal decisions would be dictated by state law.

For almost four decades, Hyatt Legal Plans has been working for American families, administering affordable legal plans to more than three million plan members in all 50 states. To better serve our legal plan members and their families, Hyatt Legal Plans is offering our personal legal services to the parents of our current legal plan members through The Family Matters Plan.

## Affordable Legal Services

Most of us like to think that we have our personal and business assets in order. Hyatt's Family Matters Plan extends such legal benefits to your parents.



The Family Matters Plan provides real answers to legal questions and concerns. Our Plan gives them the personal attention they deserve, along with the professional,

confidential legal services they need – at an affordable price. For less than the cost of a daily cup of coffee, The Family Matters Plan gives your parents the peace of mind that comes with knowing that their family matters are in good order.

## Covered Services

The Family Matters Plan covers telephone advice and office consultation for personal legal matters and the preparation of the following legal documents:

- Wills, including testamentary trusts
- Living Wills
- Powers of Attorney
- Deeds

For covered services, The Family Matters Plan gives your parents access to our nationwide network of participating attorneys. Our professional network of more than 14,000 attorneys has met Hyatt's selection criteria, and average more than 25 years of legal experience, providing the very best in professional legal counsel.



## Who Can Enroll?

The Family Matters Plan is available to the parents of any group plan member and the plan member's spouse. An enrolled parent and spouse are both covered for the services provided by Family Matters.

The Family Matters Plan may be purchased by either the employee or the parent(s) through a direct payment to Hyatt Legal Plans as indicated on the Enrollment Form.

In New Jersey, members must use a participating attorney for covered services and pay a discounted fee of \$10 in order to have powers of attorneys and deeds prepared.

The Family Matters Plan is currently available to parents residing in all states.

Family Matters Plans provided by Hyatt Legal Plans, Inc., Cleveland, OH. In certain states, Family Matters Plans provided through insurance coverage underwritten by Metropolitan Property and Casualty Insurance Company and affiliates, Warwick, RI.

## Exclusions

The Family Matters Plan does not cover: Appeals and class actions • Farm, business, rental and investment, patent, trademark and copyright transactions • Bankruptcy • Tax returns • Disputes or proceedings involving sponsoring companies, Hyatt Legal Plans, Inc., Metropolitan Life Insurance Company and Affiliates or a Plan Attorney • Frivolous or unethical matters • Costs and fines • Employment-related matters, including company or statutory benefits • Any matter where there is a conflict between the primary member and the spouse or dependents; only the primary member is entitled to services.